Our Sustainability Journey









Environmental impact

We are dedicated to preserving the quality of our environment and we're focused on minimising the impact of our operations to ensure we act in an environmentally friendly manner.

As we work to reach net zero and to enhance our accountability in reducing our carbon footprint, we have engaged an independent organisation to report on our carbon usage. Proactive management accountability and transparency of our environmental footprint

Working towards Carbon Neutral

Our environmental impact is recorded and inspected by the UK's leading carbon offsetting organisation, Carbon Neutral Britain. The findings are reported to us annually, meaning we can track our carbon emissions and work to reduce them to meet our net zero target. By offsetting our emissions along our journey to reach net zero we can proudly say that we are a certified carbon-neutral business.

Carbon Neutral Britain is one of the only organisations in the UK to offer independent validation and assurance of each carbon offsetting project supported, completing due diligence on audits. This goes above and beyond the requirements of the United Nations CER, Verra, and Gold Standard Mechanisms. This independent validation completes 6 additional steps to provide further assurance over the quality of projects utilised by offsetting. So we can feel confident that were offsetting responsibly.



Efficiencies in our building

We have made significant investments to improve the efficiency of our building. We've switched to low-consumption lighting with motion detection and upgraded our heating system while also removing the outdated air conditioning unit. Additionally, we have converted our plant equipment from traditional fuel to electric power.

100% of the energy we directly purchase is green, generated by renewable sources.

Our building is set to be powered by solar energy by 2027



Package and waste reduction efforts

We re-use the majority of the packaging, cable drums, pallets, and paper that we receive. What cannot be reused is recycled through our waste management partner. Our carrier bags are made from sugarcane and are certified as carbon-neutral. Additionally, we serve as a recycling hub for WEEE (Waste Electrical and Electronic Equipment) waste.

Other Recycling and Reduction Methods

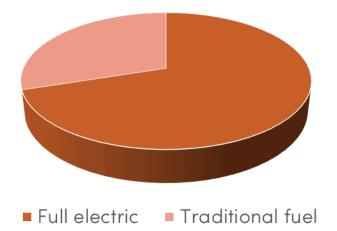
Our accounts team operates remotely and maintains a paperless environment. We have implemented two simple measures to reduce paper usage in our office: we moved the printer and the paper shredder. This extra walking encourages employees to think twice before printing, leading to a significant reduction in our ink and paper consumption. These small changes can have a surprisingly positive impact.

All employee-facing materials, as well as customer marketing collateral, are digitized. We plan to introduce a smart stock system in 2025, which will be our final step toward becoming completely paperless in our stores and with customer deliveries.

Fleet

In 2025, we replaced all of our diesel cars with electric vehicles, resulting in an entirely electric fleet for our staff. Cars comprise of 70% of our fleet.

We plan to adopt electric vans as soon as the necessary infrastructure is established to support this transition without adversely affecting our business.





On target

We are on track to achieve net-zero emissions for our scope 1 and scope 2 emissions. In the meantime, we will continue to offset our emissions through verified projects that align with our values.

Additionally, we are actively collaborating with our supply chain to reduce our scope 3 carbon footprint. We are pleased to see that many of our suppliers are also committed to their own net-zero journeys. We continuously evaluate our suppliers' green credentials and, whenever possible, choose those who support the movement towards net-zero emissions.







Please think before printing